

CenterPoint Energy 244 Levy Street Shreveport, LA 71103 Website: www.centerpointenergy.com

ABOUT CENTERPOINT ENERGY

As the only investor-owned electric and gas utility based in Texas, CenterPoint Energy, Inc. is an energy delivery company with electric transmission and distribution, power generation, and natural gas distribution operations that serve nearly 7 million metered customers in Indiana, Louisiana, Minnesota, Mississippi, Ohio, and Texas. Additionally, CenterPoint Energy owns and operates 27 miles of pipeline in northern Kentucky, which serve southeastern Indiana. With approximately 9,000 total employees. CenterPoint Energy and its predecessor companies have been in business for more than 150 years.

COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

According to the National Transportation and Safety Board, pipelines are the safest, most economical way to transport products. We are committed to the safe operation of our natural gas pipelines in your community. In fact, we monitor the operations of our pipelines from our control centers 24 hours a day. seven days a week. Our natural gas facilities are designed, installed, tested, operated and maintained in accordance with all applicable federal and state requirements. Because safety is so important, we're dedicated to having an excellent pipeline safety program, including routine inspections, corrosion protection, maintenance and testing programs, employee training and public education.

Due to their proximity to populated or environmentally sensitive areas, some portions of our pipeline systems have been designated as High Consequence Areas. These areas are subject to increased inspection and maintenance measures, known as an integrity management program. More information on CenterPoint Energy's integrity management programs and natural gas safety can be found at CenterPointEnergy.com/Safety.

To view and download maps of transmission pipelines in your parish, visit www.npms.phmsa.dot.gov, which is the National Pipeline Mapping System managed by the federal government. If a gas pipeline emergency were to occur, CenterPoint Energy personnel will work directly with local emergency responders. Our priorities at the scene of a pipeline emergency are the same as yours - protect people, property and the environment. CenterPoint Energy field personnel are trained in Incident Command Structure (ICS) and familiar with how to work with local responders within the ICS framework. CenterPoint Energy personnel will restrict the flow of gas and implement other operating actions as needed to minimize the impact of the emergency.

Public safety officials and other unauthorized personnel should not attempt to operate pipeline valves on the pipeline, as this could make the situation worse and cause other accidents to occur.

Since most pipelines are buried underground, pipeline markers are used to indicate their approximate location along the route. They are commonly found where a pipeline intersects a street, highway, railway or river, and they display:

- · The material transported in the line
- The name of the pipeline operator
- A telephone number where the pipeline operator can be reached in the event of an emergency.

For your safety, always contact 811 before you dig. Call 811 or submit an online request at Louisiana811.com at least 48 hours (excluding weekends and holidays) before you dig. It's easy, it's free and it's the law.

45



Know what's **below. Call** before you dig.

EMERGENCY CONTACT: 888-876-5786

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971

971 115

LOUISIANA PARISHES OF OPERATION:

Acadia Lincoln Madison Allen Avoyelles Morehouse Beauregard Ouachita Bienville Rapides Bossier Richland Caddo St. Charles St. Landry Calcasieu Cameron St. Martin Claiborne St. Mary Desoto St. Tammany East Baton Rouge Tangigpahoa Evangeline Union Vermilion Iberia Jackson Vernon Jefferson Davis Washington

Lafayette La Salle

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

Webster



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